



VINVENTIONS

Covid-19

October 28, 2020

Dear Customer,

The Covid-19 has driven the world into an unprecedented health crisis. At Vinventions, we have been closely monitoring the spread of the virus since the beginning. Our "Covid-19 Supervisory Committee" continue to meet regularly to ensure the safety of our employees, suppliers and customers while ensuring the continuity of our activities. Every day, we assess the situation within each of our facilities, and we adjust the many precautionary and preventive measures accordingly.

Today, we are facing again over trouble times and we approach this new wave with the same caution adapting our health protection measures to the various measures taken by each European government.

As always, maximum protection of our staff, partners and customers remains our top priority. Strict health protection measures are still applied in our production sites and commercial offices. To date, we continue to raise staff awareness through mandatory continuous and general preventive healthcare of our staff, wearing of masks, use of virtual meeting tools replacing in-person meetings, quarantine of anyone with symptoms and organization of production stations to ensure the required sanitary distancing. In addition, we confirm that home-office for all employees who do not require on-site presence will remain applicable. All these measures apply at least until November 15.

So far, thanks to our effective proactivity, none of our factories have had to close a single day. And now, always with the same sense of proactivity, we have recently increased our reserve of temporary staff and achieved their intense training in order to prevent any unexpected deterioration as well as to increase safe production for the high season volumes to the benefit of our customers.

Our sales force remains at your service at any time. Contacts and appointments by phone or video conference are recommended. However, physical visits to our customers are possible with prior agreement and with maximum compliance with the protection measures.

From an operational point of view, our plants have been working since the beginning of the Covid-19 crisis. Our Belgian, Italian, German, and French production sites continue to operate safely for all staff, and to ship the products to our customers. None of them are affected to date.

Vinventions is also in regular contact with its suppliers to guarantee its supplies as well as with its carriers in order to ensure deliveries to our customers. To date, our production sites have not suffered any disruption or major delay in the supply chain.

We remain extremely vigilant regarding this crisis while looking ahead with optimism. At Vinventions, we'll continue to do everything we can to protect the health and safety of our employees and to remain available to meet the needs of our customers.

We thank you for taking the time to read this letter and for your continued trust.

Denis Van Roey
CEO Vinventions

